

CRYSTAL'S CANINE RETREAT, LLC

BOARDING INFORMATION SHEET

PET'S NAME:	
ARRIVAL DATE/TIME:	DEPARTURE DATE/TIME:
NOTES:	

OWNER DETAILS			
NAME:			
ADDRESS:	Street/PO Box:		
	City:	State:	Zip Code:
PHONE:			
EMAIL:			
ADDITIONAL OWNER'S NAME:			
ADDITIONAL OWNER'S PHONE:			

EMERGENCY CONTACT INFO
<small>*Someone who lives locally, is not traveling with you, and can act on your behalf in case of an emergency*</small>
EMERGENCY CONTACT NAME:
EMERGENCY CONTACT PHONE:

PERSONS AUTHORIZED TO CHECK-IN AND/OR PICK-UP YOUR PET
NAME:
NAME:
NAME:
NAME:

PET DETAILS

BREED:

AGE:

COLOR:

WEIGHT:

GENDER: Male/Female

SPAYED/NEUTERED: Yes/No

DOES YOUR PET HAVE ANY MEDICAL CONDITIONS? Yes/No

*IF YES, PLEASE EXPLAIN:

IS YOUR PET CURRENTLY TAKING ANY FLEA/TICK MEDICATION? Yes/No

IS YOUR PET CURRENTLY TAKING ANY HEARTWORM MEDICATION? Yes/No

IS YOUR PET CURRENTLY TAKING ANY MEDICATIONS THAT NEED TO BE
ADMINISTERED DURING ITS STAY WITH CCR? Yes/No ** if yes, please list**

MEDICATION NAME:

TIME GIVEN:

QUANTITY & APPLICATION:

DOES YOUR PET HAVE ANY FOOD ALLERGIES? Yes/No **if yes, please explain**

DOES YOUR PET USE "POTTY PADS"? Yes/No

IS IT OK TO GIVE YOUR PET TREATS (dog bones, etc) DURING ITS STAY? Yes/No

IS THERE ANY AREA ON YOUR PET'S BODY THAT IS SENSITIVE OR DOES NOT LIKE TO BE TOUCHED? Yes/No **if yes, please explain**

WHAT IS YOUR PET'S PERSONALITY & PLAY STYLE? *please check all that apply*

<input type="checkbox"/>	outgoing	<input type="checkbox"/>	timid
<input type="checkbox"/>	aggressive/will bite	<input type="checkbox"/>	nervous
<input type="checkbox"/>	playful	<input type="checkbox"/>	loner/likes to be left alone
<input type="checkbox"/>	affectionate	<input type="checkbox"/>	food aggressive
<input type="checkbox"/>	toy aggressive	<input type="checkbox"/>	nibbler
<input type="checkbox"/>	wrestler/tumbler	<input type="checkbox"/>	growler/talkative
<input type="checkbox"/>	runner/jumper	<input type="checkbox"/>	cage/kennel aggressive
<input type="checkbox"/>	other-notes:		

HAS YOUR PET EVER BITTEN ANYONE OR ANOTHER DOG? Yes/No

if yes, please explain the circumstances

HAS YOUR PET EVER BEEN BOARDED BEFORE? Yes/No

if yes, please describe their experience

ARE THERE ANY RESTRICTIONS THAT NEED TO BE PLACED ON YOUR PET'S ACTIVITIES?

Yes/No *if yes, please explain*

IS THERE ANYTHING WE CAN DO TO MAKE YOUR PET FEEL MORE COMFORTABLE & CONTENT DURING ITS STAY?

IS THERE ANYTHING ELSE WE SHOULD KNOW ABOUT YOUR PET?

VETERINARY INFORMATION:

PREFERRED VETERINARY CLINIC:

PREFERRED VETERINARIAN:

ADDRESS:

PHONE:

DATE OF LAST VACCINATIONS (must provide copy of vet's record):

DHPP (DISTEMPER/PARVO):

RABIES:

BORDETELLA (KENNEL COUGH):

We, at Crystal's Canine Retreat, strive to have a safe, healthy, fun & happy place for your pet to stay while you are away. We understand that your dog is a family member & we feel the same way. Thank you for letting us spend time with & entrusting us for the care of your beloved pet!

CRYSTAL'S CANINE RETREAT, LLC

House Rules

HEALTH & VACCINATIONS:

We, at CCR, strive to maintain a healthy environment for all our guests. Therefore, there are certain requirements that must be met. Every pet must be at least 16 weeks old. Every female must not be in heat. Every pet must be in good health and have not had a contagious illness in the last 14 days. Every pet must be flea & tick free. If fleas &/or ticks are discovered after arrival, treatment will be administered at owner's expense or will be expelled from CCR.

Every pet must be up to date on their vaccinations. These include Distemper/Parvo, Rabies & Bordetella. We **must** have a copy of your pet's vaccinations from your veterinarian. This is required by law & no pet will be allowed to stay at CCR without it. Please make sure you have any immunizations administered at least 7 days prior to arrival at CCR. This gives their bodies time to build up the immunities necessary for the vaccines to work. Also, please make sure the Bordetella vaccine is administered. Bordetella (kennel cough) is a highly contagious respiratory infection. This vaccine is additional to normal yearly vaccines but is necessary for boarding. We take every precaution to keep any illnesses from occurring, but air borne illnesses are always a possibility. Every pen is washed & disinfected between guests and all toys are washed before they are provided to guests. Also, if you are not a resident of Missouri, you must provide a health/travel certificate from your veterinarian as required by USDA law.

FOODS & MEDICATIONS:

Please bring enough food for your pet's stay. Whereas we do offer food, bringing food from home that your pet is used to eating can keep them from getting an upset stomach do to a change in diet. We feed breakfast at approximately 8am and dinner at approximately 8pm. If your pet needs different feeding requirements, please let us know. Please bring food in a container labeled with your pet's name. If you do not bring any/enough food for your pet's stay with CCR, we will provide food for them for an additional cost. With your permission, we will hand out snacks/treats for your pet during their stay at no cost to you. We do not allow rawhide treats to avoid any potential choking hazards.

We can administer simple medications including oral & topical. We cannot administer intravenous medications & we do not accept any dog that is currently undergoing treatment for a transmittable disease. Please bring their medications clearly labeled, labeled with your pet's name & written instructions on administering.

COLLARS & COMFORT ITEMS:

We, at CCR, like our guests to be as comfortable and content as possible. You may bring bedding, toys or any other items from home that might make your pet feel at ease as long as the items can be safely left with them when unsupervised. CCR does not assume any liability for chewed, destroyed, dirty or

lost items. Your pet must wear a properly fitted collar while on CCR premises. You pet must also be on a leash or in a carrier when entering and leaving the premises.

RESERVATIONS/DEPOSITS & CANCELLATIONS:

Reservations are required for boarding. A deposit of \$10 per night per pen is required for reservations. You must cancel your reservations at least 10 days prior to the scheduled arrival date in order to receive a deposit refund.

CHECK-IN, PICK-UP & PAYMENT:

Check-in and pick-up times are from 8am to 11am. If you pick up your pet after 12pm noon, you will be charged for another night. Special check-in and pick-up times can be arranged. We try to be as accommodating as possible, but some limitations exist. Please contact us to make special arrangements.

Boarding payment (minus deposit already paid) is due when you check-in your pet with CCR. Any other charges applied during your pet's stay are to be paid when you pick-up your pet.

I, owner of pet, have read and understand these rules.

Printed name: _____

Signature: _____

Date: _____

CRYSTAL'S CANINE RETREAT, LLC

TERMS OF SERVICE & AGREEMENT

This agreement includes a release of liability and waiver of legal rights and deprives you of your right to sue the owner(s) of Crystal's Canine Retreat, LLC ("CCR") or related parties. Do not sign this agreement unless you have read and understood it in its entirety. Seek the advice of legal counsel if you are unsure of its effect.

In consideration for your dog(s) ("Pet") being permitted to stay and/or have services ("Services") rendered at Crystal's Canine Retreat, you ("Owner") agree to all the policies, procedures, release, terms and conditions set forth below. This agreement will apply to all CCR owners, employees, agents and representatives.

Owner's Warranties and Representations:

Owner warrants and represents to CCR that the owner is at least 18 years of age and is the sole owner of the Pet, free and clear of any claim, lien, or encumbrance and has full power and authority to enter into this Agreement.

Accuracy and Disclosure:

Owner acknowledges and agrees that all information provided to CCR is complete and accurate to the best of their knowledge. Owner certifies that Pet is in good health, is at least 16 weeks of age, not in heat, is free from any communicable illness or disease, is flea and tick free and is up to date on required vaccinations (Rabies, Distemper/Parvo and Bordetella). Owner acknowledges that they have given CCR valid proof of required vaccinations. Out of state residents acknowledge that they have given CCR a health certificate of travel from their veterinarian.

Payment for Services:

Owner will pay, at the established rates of CCR, all costs and charges for boarding (minus the reservation deposit if already paid) at the time of check-in. Owner will pay for all other Services rendered during Pet's stay at the time of pick-up. CCR will have the right to refuse the release of Pet to Owner until all outstanding costs and charges have been paid in full. If a credit card is used, Owner authorizes CCR to charge Owner's credit card. If a check is used, a \$20 handling fee will be applied to any returned check. If Owner's account is delinquent for more than 90 days, CCR may refer the account to a collection agency or an attorney to pursue collection of past due amounts.

Cancellations, Check-ins and Pick-ups:

Owner must cancel boarding reservations 10 days prior to scheduled arrival date in order to receive a deposit refund. Boarding check-in and pick-up times are from 8am to 11am. If Owner picks up Pet after 12pm, another night of stay will be charged to Owner.

Pens:

Owner authorizes CCR to place Pet in a pen for boarding. Pens are of ample space for exercise, but one-on-one personal play time will be provided by CCR staff throughout the day. Pets with different owners will not be allowed to stay in the same pen. If Owner chooses to board multiple Pets in the same pen, CCR will not be responsible for any injuries sustained between the Pets and CCR reserves the right to separate them if deemed necessary.

Personal Property and Owner Responsibilities:

CCR will not be liable for any lost, stolen or damaged personal property belonging to Owner or Pet. Owner is solely responsible for the behavior and actions of Owner and Pet while on CCR's premises. If Pet or Owner causes any damage to CCR's property, Owner will be liable for the full cost of all repairs and replacements.

Airborne Illness:

CCR takes reasonable steps to minimize the occurrence of airborne illness, including those caused by viruses, bacteria, fungus or mites. However, no amount of supervision, sanitation or personalized care can wholly prevent Pet from contracting an airborne virus. CCR is not responsible for any injuries, damages or losses of any type whatsoever caused by an airborne illness. Owner represents that the Pet has not been exposed to any contagious disease within 14 days prior to check-in.

Pet Health Services:

If CCR determines that the Pet was brought to the facility infested with fleas or ticks, CCR has the right to expel Pet from the premises or may provide the Pet with medication, bath or any other necessary treatment and Owner will pay all cost expenses for such medication, bath or treatment.

Veterinarian Care:

Owner acknowledges and agrees that CCR reserves the right to obtain medical treatment for Pet if CCR believes in any way that Pet may be ill, injured or needs medical treatment. CCR will make reasonable efforts to contact Owner, the Veterinarian on file, and the emergency contacts for Pet, but obtains the right to seek a Veterinarian of choice if CCR cannot contact or transport to listed Veterinarian or if an emergency situation is occurring. Owner hereby grants the Veterinarian and CCR the right to make medically necessary decisions for Pet's treatment and releases the Veterinarian and CCR from all liability of the same. Owner agrees to be fully responsible for all costs and bills related to any medical treatment for Pet, including but not limited to all veterinarian bills and including the cost of any transportation for the purpose of such treatment.

Abandoned Pets:

If the Owner or an authorized pick-up person fails to pick up Pet within 7 days of its scheduled checkout date or CCR has not released the Pet to the Owner within 7 days of scheduled checkout date due to non-payment, the Pet will be deemed abandoned. CCR will become the legal guardian of the abandoned Pet and reserves the right to seek a new home for said Pet including being adopted out or being placed with a humane society or animal shelter. Owner fully acknowledges and agrees that if Pet is abandoned at

CCR, Owner has no further ownership right or claim to abandoned Pet and hereby releases CCR and all other persons and entities (including any agency, shelter or person receiving possession of abandoned Pet) from any claims, loss or liability regarding said abandoned Pet. Owner cannot take any recourse against CCR.

Photo and Video Release:

Owner consents to the photography, videotaping and recording of Pet in connection with the business of CCR. All such images will be the sole and exclusive property of CCR. This includes without limitation, for commercial purposes, without consent or approval of, or compensation to, Owner.

Denial of Services:

CCR may at its sole discretion deny Services to Owner or Pet at any time for any reason, including without limitation, if Pet is not current on required vaccinations or other medical treatments; Pet is not in good health or has been exposed to contagious diseases; Pet has exhibited aggressive or other unacceptable behavior; or Owner has failed to pay fees when due. Such refusal may include rejecting Pet at check-in, expelling Pet from CCR's facilities or prohibiting Pet from returning to CCR's facilities.

Changes to Terms:

CCR reserves the right to update or change these Terms at any time. Owner may opt out by terminating use of the Services.

Acceptance of Risk and Liability:

CCR strives to maintain a safe and healthy environment for our guests, but Owner fully understands that animals are unpredictable and there are inherent and potential risks involved with interactions between dogs and humans and dogs in new and different environments which may result in property or bodily damage, including, but not limited to illness, disability or death to dog or human. Owner fully accepts and assumes all risks and responsibilities for all risks, including but not limited to veterinarian expenses, damages, death, losses, any cost or any form of sickness, including but not limited to Bordetella, bloat, canine flu or any other form of contagious diseases contracted by Pet at CCR.

Indemnity, Waiver and Release:

Owner will indemnify, hold harmless and defend CCR and its employees, customers and guests from and against all claims, liabilities, losses, damages, cost, expenses, suits and causes of action, including attorney's fee and court costs arising from or relating to the behavior and actions of Pet while at CCR; any injuries to Pet, or any other pets, or any person, or damage to CCR or other property, caused in whole or in part by the Pet; any breach of Owner of any term of condition of this agreement; and the falsity of any warranty or representation made by owner of CCR. Owner releases CCR, its employees, and any agent associated with CCR of any kind suffered by Owner, Pet or anyone picking up or dropping off Pet, for any injury, behavioral problems, health problems, and/or illness of Pet, including without limitation, death. Owner voluntarily accepts these risks, and hereby agrees to expressly and forever generally waive, discharge claims and fully release CCR, its employees and any agent associated with CCR from any and all claims arising out of injury or damage in any way related from associating with

CCR. In the event that CCR employees must transport Pet to and from a veterinarian facility, Owner releases CCR from all liability in the event of an accident or injury during transportation. Owner's indemnification, defense and hold harmless obligations survive the termination of Owner's use of the Services and shall be binding on all other releasing parties. Owner agrees that this release is binding on Owner and Owner's successors, heirs, legal representatives and assigns. Owner agrees that this constitutes a complete and unconditional release of all liability of CCR to the greatest extent permitted by law, and that if any portion of this agreement is held to be invalid or unenforceable, the remainder of this agreement will remain in full force and effect.

Signature:

By signing below, you represent and warrant that all the information you provided to CCR is complete and accurate to the best of your knowledge. You agree that CCR may call, send you emails and/or text messages regarding your transactions with CCR, including but not limited to appointment reminders, upcoming reservations and information and pictures relating to your Pet while in CCR's care. You further acknowledge and agree that you have read, understand and agree to all the terms and conditions contained in this agreement. You hereby execute this agreement for your Pet, yourself and your heirs, successors, representatives and assigns. You further attest that if you are not the sole owner of the Pet, your signature is sufficient to enter into this agreement for and on behalf of any other owner or representative.

DATE: _____

PRINTED NAME: _____

SIGNATURE: _____